

Bristol Aquarium Accessibility Guide

Location and Contact Details

Anchor Road, Harbourside, Bristol, BS1 5TT

- [0117 929 8929](tel:01179298929)
- [Send email](#)
- [Visit website](#)



Parking

Bristol Aquarium does not have its own car park.

Parking can be found at the following locations:

Car Park: Millennium Square

this car park is located roughly 200M from the aquarium

This car park has 550 Spaces

22 of these are Disabled parking bays that are located next to the main vehicular, pedestrian entrance and lifts

On-Street Blue Badge Parking:

This parking can be found in Canons Road to the rear of the aquarium.



Outside Access Main Entrance

- There is level access into the venue.
- The main door(s) open automatically.
- The doors are double width.
- The door opening is 150cm (4ft 11in) wide.



Reception

- The desk is 9m (9yd 2ft) from the main entrance.
- There is level access to reception from the entrance.
- The reception desk is medium height (77cm - 109cm).
- The desk does not have a low (76cm or lower) section.
- The lighting levels are medium.
- There is a hearing assistance system.
- The type of system is a fixed loop.
- Staff are trained to use the system.



Interior Access

- There is not a hearing assistance system.
- This venue does play background music.
- Motorised scooters are allowed in public parts of the venue.
- The lighting levels are medium.
- There is a ramp/slope to access some areas.
- The ramp/slope is located leading around the aquarium.
- The ramp/slope is easy.



Café Information

- The following information is for the café.
- Food or drinks are ordered from the service counter.
- Food or drinks can be brought to the table.
- There is not a lowered section at the counter.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- No chairs have armrests.
- The nearest table is approximately 24m (26yd 9in) from the main entrance.
- The distance between the floor and the lowest table is 72cm (2ft 4in).
- The distance between the floor and the highest table is 72cm (2ft 4in).
- There is ample room for a wheelchair user to manoeuvre.
- Plastic / takeaway cups are available.
- Plastic / takeaway cutlery is available.
- Drinking straws are not available.
- Menus are wall only.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.

Other Information

- Staff do receive disability awareness / equality training.
- Documents are not available in Braille.
- Documents are not available in large print.
- A bowl of water can be provided for an assistance dog.
- A member of staff trained in BSL skills is normally on duty.
- Staff are trained to BSL level 3
- Two manual wheelchairs are available. Please call in advance to book. - [0117 929 8929](tel:01179298929)

Accessible Toilets (Cshed Café)



- This accessible toilet is approximately 30m (32yd 2ft) from the main entrance.
- This accessible toilet is located to the left as you enter.
- There is level access to this accessible toilet.
- A key is not required for the accessible toilet.
- The door opens outwards.
- The door is locked by a twist lock.
- The width of the accessible toilet door is 80cm (2ft 7in).
- The dimensions of the accessible toilet are 230cm x 160cm (7ft 7in x 5ft 3in).
- There is a lateral transfer space. As you face the toilet pan the transfer space is on the left. The lateral transfer space is 80cm (2ft 7in).
- There is a dropdown rail on the transfer side.
- There is a lever style tap.
- There is an emergency alarm cord.
- Disposal facilities are available in the cubicle.
- Wall-mounted grab rails are available. As you face the toilet the wall-mounted grab rails are on both sides.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a hand dryer. The hand dryer is not placed higher than 100cm (3ft 3in).
- The toilet roll holder can be reached from seated on the toilet. The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin. The wash basin can be reached from seated on the toilet. The wash basin is not placed higher than 74cm (2ft 5in).
- Baby change facilities are located within the venue.
- Baby change facilities are located within the accessible toilet.
- The height of the baby change table once extended is 88cm (2ft 11in).

Accessible Toilet (Baby Change)



- There is no signage on or near the toilet door.
- This accessible toilet is approximately 44m (48yd 4in) from the main entrance.
- This accessible toilet is located ahead as you enter.
- There is level access to this accessible toilet.
- A key is not required for the accessible toilet.
- The door opens outwards.
- The door is locked by a twist lock.
- The width of the accessible toilet door is 85cm (2ft 9in).
- The dimensions of the accessible toilet are 220cm x 150cm (7ft 3in x 4ft 11in).
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 80cm (2ft 7in).
- There is a dropdown rail on the transfer side.
- The tap type is lever.
- There is an emergency alarm.
- Disposal facilities are available in the cubicle.
- There is a/a coat hook(s).
- Wall-mounted grab rails are available.
- As you face the toilet the wall-mounted grab rails are on both sides.
- The height of the toilet seat above floor level is 43cm (1ft 5in).
- There is a towel dispenser. The height of the towel dispenser is 135cm (4ft 5in).
- There is a wash basin. The wash basin is not placed higher than 74cm (2ft 5in).
- Baby change facilities are located within the venue.
- Baby change facilities are located within the accessible toilet.
- The height of the baby change table once extended is 90cm (2ft 11in).

Accessible Toilet Rear



- There is Braille and pictorial signage on or near the toilet door.
- This accessible toilet is approximately 42m (45yd 2ft) from the main entrance.
- This accessible toilet is located ahead as you enter.
- There is level access to this accessible toilet.
- A key is required for the accessible toilet. The key is a radar key. The key can be obtained from a member of staff.
- The door opens outwards.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 85cm (2ft 9in).
- The dimensions of the accessible toilet are 180cm x 215cm (5ft 11in x 7ft 1in).
- There is sufficient turning space in the cubicle for a wheelchair user.
- There is a lateral transfer space. As you face the toilet pan the transfer space is on the left. The lateral transfer space is 108cm (3ft 7in).
- There is a dropdown rail on the transfer side.
- The tap type is lever.
- There is an emergency alarm.
- Disposal facilities are available in the cubicle.
- Wall-mounted grab rails are available.
- As you face the toilet the wall-mounted grab rails are on both sides.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a towel dispenser. The height of the towel dispenser is 105cm (3ft 5in).
- There is a wash basin. The wash basin is not placed higher than 74cm (2ft 5in).