

# Alton Towers Resort Changing Places

Alton Towers Resort, Alton, Staffordshire, ST10 4DB

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Visit website (<https://www.altontowers.com>)



## Access Guide

## Parking and Facilities

### Parking

- Blue Badge parking is located in the Express & Disabled Car Park only.

### Changing Places

- Changing Places are located in the following areas; outside of X-Sector (Adventure Land), in The Towers area, and between Gloomy Wood and Forbidden Valley.

### Accessible Toilet Facilities

- Accessible toilets are located in the following areas; at the main resort entrance (externally), at the top of Towers Street, in the Medical Centre, in The Towers Burger Kitchen, in the Explorer's Pizza and Pasta Buffet, in Forbidden Valley, in the Rollercoaster Restaurant and in CBeebies Land.

## Standard Toilet Facilities

- Standard toilets are located in the following areas; at the main resort entrance (externally), at the top of Towers Street, in Mutiny Bay, in the Explorer's Pizza and Pasta Buffet, in Gloomy Wood, in Forbidden Valley, in The Towers area, in The Towers Burger Kitchen, in the Rollercoaster Restaurant, outside of X-Sector (Adventure Land) and in CBeebies Land.
- Baby change facilities are located in the following areas; at the main resort entrance (externally), at the top of Towers Street, in Mutiny Bay, in the Explorer's Pizza and Pasta Buffet, in Gloomy Wood, in Forbidden Valley, in The Towers area, in The Towers Burger Kitchen, in the Rollercoaster Restaurant, outside of X-Sector (Adventure Land) and in CBeebies Land.

## Additional Guest Information

- The guest information point is located in No.1 Towers Street.
- The medical centre is located between Towers Street and Mutiny Bay.

## Summary

- There are 3 Changing Places available around the theme park.
- The locations are as follows; in The Towers area, outside X-Sector (Adventure Land), between Gloomy Wood and Forbidden Valley.
- Please note, there will be slight and steep slopes between each area of the theme park.

## Changing Places (The Towers Area)

### Photos



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## Location and Access

- The facility is located in The Towers area, at the front of the access point for Dark Forest.
- The facility is in addition to standard and accessible toilets.
- The facility is not located close to other managed facilities (e.g. reception or service counter).
- There is level access into the facility.
- The facility surveyed is for the sole use of disabled people.
- The colour contrast between the external door and wall is good.
- The colour contrast between the internal door and wall is poor.
- You do need a key for the facility.
- The key is a radar key.
- The key can be obtained from a member of staff or Guest Services.
- There is a sign at the entrance to the Changing Places facility indicating the location of the nearest toilets and baby changing facilities.
- The door opens outwards.
- The door is easy to open.
- The door is locked by a locking handle.
- The door does not have a horizontal grab rail.
- The width of the door is 86cm (2ft 10in).
- The dimensions of the facility are 188cm x 500cm.
- The ceiling height is at a minimum of 2.4m.
- There is a clear 200cm x 180cm manoeuvring space in the facility.
- The facility has a non-slip floor.
- The colour contrast between the walls and floor is good.

## Toilet Details

- The facility toilet has a transfer space on both sides.
- The transfer space on the right as you face the toilet is 74cm (2ft 5in).
- The transfer space on the left as you face the toilet is 75cm (2ft 6in).
- Dropdown rails are provided.
- As you face the toilet the dropdown rail(s) is/are on both sides.

- The colour contrast between the dropdown rail(s) and wall is good.
- As you face the toilet there are vertical grab rails on both sides.
- The colour contrast between the wall-mounted grab rails to the left of the toilet and wall is good.
- The colour contrast between the wall-mounted grab rails to the right of the toilet and wall is good.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a spatula flush.
- There is a toilet roll holder.
- The toilet has a cistern.
- The toilet seat colour contrast is good.
- There is an emergency alarm for the toilet.
- The emergency pull cord alarm is within reach and fully functional.

### **Changing Bench and Hoist Details**

- The facility changing bench is wall mounted.
- The facility changing bench height is adjustable.
- The length of the facility changing bench is 180cm (5ft 11in).
- The facility hoist is powered overhead.
- The overhead hoist covers all areas in the cubicle.

### **Other Facilities**

- A privacy screen is available.
- The type of wash basin is fixed.
- The height of the wash basin is 73cm.
- The wash basin tap type is lever.
- There is a mixer tap.
- Wall mounted grab rails are available at the wash basin.
- As you face the wash basin, the wall mounted grab rails are on both sides.
- The colour contrast between the wash basin grab rail(s) and wall is good.
- There is a soap dispenser.
- The soap dispenser is at the recommended height of 80cm-100cm.
- Wide tear off paper roll is available.
- The wide paper roll dispenser is not at the recommended height of 80cm-100cm.

- The height of the wide paper roll dispenser is 109cm.
- There is a hand dryer.
- The hand dryer is at the recommended height of 80cm-100cm.
- There is not a towel dispenser.
- There is a mirror.
- The mirror is placed at a lower level or at an angle for ease of use.
- There is a/are female sanitary and non-infectious waste disposal units.
- There is not a coat hook.
- There is not a flashing fire alarm beacon within the toilet.
- The lighting levels are good.

### Comments

- There is a slight slope leading to the Changing Places facility.

## Changing Places (Outside X-Sector (Adventure Land))

### Photos



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## Location and Access

- The facility is located outside of X-Sector (Adventure Land), to the right as you face the X-Sector access point.
- The facility is in addition to standard and accessible toilets.
- The facility is not located close to other managed facilities (e.g. reception or service counter).
- There is ramped/sloped access into the facility.
- The facility surveyed is for the sole use of disabled people.
- The colour contrast between the external door and wall is poor.
- The colour contrast between the internal door and wall is poor.
- You do need a key for the facility.
- The key is a radar key.
- The key can be obtained from a member of staff or from Guest Services.
- There is a sign at the entrance to the Changing Places facility indicating the location of the nearest toilets and baby changing facilities.
- The door opens outwards.
- The door may be difficult to open.
- The door is locked by a locking handle.
- The door does not have a horizontal grab rail.
- The width of the door is 105cm (3ft 5in).
- The dimensions of the facility are 300cm x 455cm.
- The ceiling height is at a minimum of 2.4m.
- There is a clear 200cm x 180cm manoeuvring space in the facility.
- The facility has a non-slip floor.
- The colour contrast between the walls and floor is good.

## Toilet Details

- The facility toilet has a transfer space on both sides.
- The transfer space on the right as you face the toilet is 155cm (5ft 1in).
- The transfer space on the left as you face the toilet is 110cm (3ft 7in).
- Dropdown rails are provided.
- As you face the toilet the dropdown rail(s) is/are on both sides.
- The colour contrast between the dropdown rail(s) and wall is good.
- As you face the toilet there are vertical grab rails on both sides.
- The colour contrast between the wall-mounted grab rails to the left of the toilet and wall is good.
- The colour contrast between the wall-mounted grab rails to the right of the toilet and wall is good.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a spatula flush.
- There is not a toilet roll holder.
- The toilet has a cistern.
- The toilet seat colour contrast is good.
- There is an emergency alarm for the toilet.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).

### **Changing Bench and Hoist Details**

- The facility changing bench is wall mounted.
- The facility changing bench height is adjustable.
- The length of the facility changing bench is 180cm (5ft 11in).
- The facility hoist is powered overhead.
- The overhead hoist covers all areas in the cubicle.

### **Other Facilities**

- A privacy screen is available.
- The type of wash basin is adjustable.
- The wash basin tap type is twist/turn.
- There is a mixer tap.
- Wall mounted grab rails are available at the wash basin.
- As you face the wash basin, the wall mounted grab rails are on both sides.

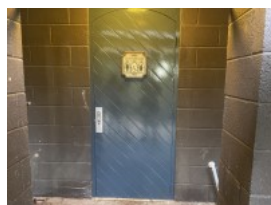
- The colour contrast between the wash basin grab rail(s) and wall is good.
- There is a soap dispenser.
- The soap dispenser is at the recommended height of 80cm-100cm.
- Wide tear off paper roll is available.
- The wide paper roll dispenser is not at the recommended height of 80cm-100cm.
- The height of the wide paper roll dispenser is 108cm.
- There is a hand dryer.
- The hand dryer is at the recommended height of 80cm-100cm.
- There is not a towel dispenser.
- There is a mirror.
- The mirror is placed at a lower level or at an angle for ease of use.
- There is a/are non-infectious waste and female sanitary disposal units.
- There is not a coat hook.
- There is not a flashing fire alarm beacon within the toilet.
- The lighting levels are good.

## Changing Places (Gloomy Wood)

### Photos



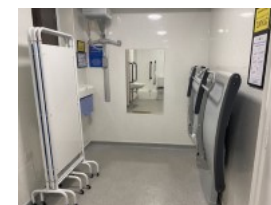
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- The facility is located between Gloomy Wood and Forbidden Valley.
- The facility is in addition to standard and accessible toilets.
- The facility is not located close to other managed facilities (e.g. reception or service counter).
- There is ramped/sloped access into the facility.
- The facility surveyed is not for the sole use of disabled people.
- The colour contrast between the external door and wall is poor.
- The colour contrast between the internal door and wall is fair.
- You do need a key for the facility.
- The key is a radar key.
- The key can be obtained from a member of staff or Guest Services.
- There is not a sign at the entrance to the Changing Places facility indicating the location of the nearest toilets and baby changing facilities.
- The door opens outwards.
- The door may be difficult to open.
- The door is locked by a locking handle.
- The door has a horizontal grab rail.
- The width of the door is 85cm (2ft 9in).
- The dimensions of the facility are 185cm x 470cm.
- The ceiling height is at a minimum of 2.4m.
- There is a clear 200cm x 180cm manoeuvring space in the facility.
- The facility has a non-slip floor.
- The colour contrast between the walls and floor is good.

## **Toilet Details**

- The facility toilet has a transfer space on both sides.
- The transfer space on the right as you face the toilet is 75cm (2ft 6in).
- The transfer space on the left as you face the toilet is 75cm (2ft 6in).
- Dropdown rails are provided.
- As you face the toilet the dropdown rail(s) is/are on both sides.
- The colour contrast between the dropdown rail(s) and wall is good.
- As you face the toilet there are vertical grab rails on both sides.
- The colour contrast between the wall-mounted grab rails to the left of the toilet and wall is good.

- The colour contrast between the wall-mounted grab rails to the right of the toilet and wall is good.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a spatula flush.
- There is a toilet roll holder.
- The toilet has a cistern.
- The toilet seat colour contrast is good.
- There is an emergency alarm for the toilet.
- The emergency pull cord alarm is within reach and fully functional.

### **Changing Bench and Hoist Details**

- The facility changing bench is wall mounted.
- The facility changing bench height is adjustable.
- The length of the facility changing bench is 180cm (5ft 11in).
- The facility hoist is powered overhead.
- The overhead hoist covers all areas in the cubicle.

### **Other Facilities**

- A privacy screen is available.
- The type of wash basin is fixed.
- The height of the wash basin is 74cm.
- The wash basin tap type is lever.
- There is a mixer tap.
- Wall mounted grab rails are available at the wash basin.
- As you face the wash basin, the wall mounted grab rails are on both sides.
- The colour contrast between the wash basin grab rail(s) and wall is good.
- There is not a soap dispenser.
- Wide tear off paper roll is available.
- The wide paper roll dispenser is at the recommended height of 80cm-100cm.
- The height of the wide paper roll dispenser is 90cm.
- There is a hand dryer.
- The hand dryer is at the recommended height of 80cm-100cm.
- The height of the hand dryer is 90cm.

- There is not a towel dispenser.
- There is a mirror.
- The mirror is placed at a lower level or at an angle for ease of use.
- There is not a coat hook.
- There is not a flashing fire alarm beacon within the toilet.
- The lighting levels are moderate to good.