

## **Camel Creek Accessibility Information**

- **Gift Shop and Park Entrance**

Accessed through a single door entrance (90cm) however double doors can be opened. The Creeky's Playhouse area includes a large multi-faceted play area together with a cafeteria and seating. This is accessed through level double doors after a gentle downward slope through a wide entrance hallway, together with wide aisles and staff table service (if required) caters for most mobility issues.

Flat entrance area however would require guests with mobility issues to be assisted as entrance is narrow.

- **Stables**

The stables are approached on a slight gradient leading to a level concrete surface and the areas, the entrance is 1.4m wide but can extend to 2.6m with double doors opened. Within the building the aisles are wide to accommodate all types of wheeled personal conveyances.

- **Reptile House**

The reptile house is constantly heated and because of this both entrance and exits have vertically hung plastic strips that may require assistance either from staff or carers to navigate through for those guests with impaired mobility. Once inside the area provides ample space for wheelchair access.

- **Treasure Island**

The café is accessed through double doors on a hard-flat surface and provides easy navigation for wheelchair users.

- **Swampy's Italian**

This building is accessed through double doors on a level tarmac entrance area with aisles suitable for wheelchair access

- **Show Arena**

The show arena approach is on a gradient but although tiered bench seating is provided for able-bodied guests there are suitable positions available for wheelchair viewing.

- **Pets Corner**

The small animal building is approached from a tarmac road on a gentle slope the floor inside is concrete with ramps leading down from the bug wall area to the small mammal, aviaries, reptile and aquatic exhibits.

- **Toddler Village**

These buildings due to the nature of their use and construction are not accessible for wheelchair guests.

- **RIDES**

Several rides are unsuitable for guests with heart, back, or neck conditions, or expectant mothers and they strongly recommend those guests who have had recent surgery, or an injury do not ride some of the more thrilling attractions. On many of the rides, guests need to have the ability to brace themselves in an upright position, and all rides require guests to keep their arms and legs inside the ride carriages and remain seated at all times.

Not all of the rides are suitable for all the guests. Each ride, to comply with health and safety regulations has strict operating requirements that all riders must meet. Please do not ask the staff to break these rules as they are there for your safety. As well as taking note of the ride restrictions they also strongly suggest that you watch the rides in motion before making a decision on whether to ride.

- **Wave Rider**

Slight slope to access entry/exit gate (85cm wide) to ride swings which are 70cm above ground level, flat ride area.

- **Kiddies Carousel**

Flat access to entry point gate (88cm wide) carousel decking 28cm from ground, rides range from 30cm – 80cm access.

- **Vertigo**

Flat Access with 1.1m entry gate, seat (65cm-80cm) from ground level, safety bar on seats while in operation.

- **Mission Impossible**

The building is accessed from a gentle slope, entrance through a 78cm door with 72cm door to preview room. The auditorium is accessed through a 1.3m doorway and the pods themselves are 45cm tall with a width of 33cm. The exit (double doors) is 78cm (single door), this can be used as an entrance for wheelchair users.

- **Swampy's Skyrider**

Flat entrance, access gate (82cm), 20cm stepped to 40cm step for entry to pod.

- **Dizzy Dina**

Gentle slope to entry point, 92cm gate then at ride; 36cm step followed by 18cm additional step to pod.

- **Dina's Dancing Flowers**

Slight slope leading to flat ride area, access gate (82cm), stepped tea cups initial 20cm plus additional 20cm step into ride.

- **Morgawr**

After approaching down a gently sloping tarmac path, the roller coaster has wheelchair access through the exit gate which is opened by the ride operator. The accompanying carer will have to assist their guest into the carriage which has a 7cm step in and a footwell which is 22cm deep. The carriages themselves have a safety bar which is required to be in position for the ride to start; this locks in position across the riders' lap.

- **Road Train**

The Road Train that travels around the Park picking up and dropping passengers down has limited access and would require transfer from a wheelchair by the carer.

For information the doorways are approximately 48cm and 153cm high with a floor length of 46cm seat to seat. From ground to the first step is 22cm with a floor height of 42cm.

From carriage floor to seat height is 42cm and they have a depth of 35cm.

Because of the nature and design of the train it may be difficult if not practicable for more physically disabled guests to use this ride

- **Swampy's drop**

Accessed from a flat area through entrance gate (83cm), height of ride is approximately 80cm-90cm from ground level, may require assistance to ride.

- **Dina's Double Drop**

Access via steps only.

- **Pony Express**

Gentle slope leading to ride access, entrance corridor minimum of 72cm, ride height of pony seat from decking (70cm), small gap between decking and pony (mechanical).

- **Raging River**

Tarmac path sloping downhill leading to an ascending set of challenging non-slip steps (3x 13), with two landings and handrails. At the top, flat wooden decking for access to enter inflatable rafts, exit at bottom of slide from slightly sloped flat non-slip surface. Not suitable for wheelchair users.

- **Viking warrior (Pirate of the seven seas)**

Sloping tarmac path downhill then turning uphill to boarded ramp leading to Viking swing boat, step into boat (28cm), requiring assistance for a wheelchair user. Each bench with safety barriers.

- **Thunder Falls**

Gentle slope to access for entry gate (90cm) with 84cm exit gate, leading to 1.27m wide decking with entry to log flume boats of approximately 5cm-10cm height with a 45cm deep step into boat.

- **Creeky's Water Rush**

Gentle tarmac slope leading to ramp access for ride, boats are floating adjacent to decking entrance/exit and require either personal or assisted embarkation depending on disability.

- **Clown Coaster**

Gentle tarmac slope leading to ramp access for ride, carriages are adjacent to decking entrance/exit and may require either personal or assisted embarkation and disembarkation depending on nature of disability.

- **AirBender**

Tarmac entrance with gently sloping ramp leading to ride, small lip at edge of ramp, flat loading chequer plated area.

Accessible to wheelchair users through ramp at exit.

At present not accessible to wheelchair users due to only steps at exit.

Height restriction 1.3m-1.5m – Riders must be accompanied by an adult. Over 1.5m Guests can ride by themselves

Carts fitted with lap bars, No seat belts.

Assistance required by carers to embark and disembark. Guests using this ride must be able to sit up unaided and be able to support themselves.

### **UNDERCOVER PLAY**

- **Creeky's Playhouse**

Flat entrance area however would require guests with mobility issues to be assisted as entrance is narrow and height restricted as designed for small children and toddlers.

- **Mini Mega Slide**

Gentle slope to ride area and accessed via narrow steps, this area would require assistance from carers for use.

### **Grounds**

There are a large number of picnic benches situated around the grassed areas most accessed by wheelchair friendly tarmac paths.