

# Easy Access Pass

Drayton Manor partners with Nimbus Disability, operators of the Access Card scheme, to assess and manage applications for their Essential Companion tickets.

Nimbus Disability is one of the country's leading providers of disability-related advice and support to professional organisations and is recognised as a lead authority on accessible ticketing in the UK.

They are an award-winning organisation run by disabled people who specialise in the legislation behind The Equality Act.

They recognise that for some guests, accessing a ride via a conventional queue line can be challenging, either due to mobility issues or for example as a result of difficulties with everyday social interaction.

For guests who are unable to enter a ride in the usual way, you will need to apply for a Nimbus Access card using the link below to qualify for the Easy Access service. Please note, the Easy Access service will be solely for the guest with additional needs and their companion.

**[APPLY FOR AN ACCESS CARD](#)**

## **Easy Access Eligibility**

For guests who are unable to enter a ride in the usual way, you will need to apply for a Nimbus Access card using the link above to qualify for the Easy Access service. Please note, the Easy Access service will be solely for the guest with additional needs and their companion.

## **Claim your Easy Access Pass**

To claim your Easy Access pass head to Guest Services on arrival and present your Nimbus Access card.

## **Stormforce 10 and Shockwave**

Any guests wishing to ride both attractions will need to be able to exit the vehicles whilst on an incline, this may involve a full body harness to be worn before making their way down the evacuation stairs. Please note, both attractions operate at a height.

## **Guidance for Guests with Missing Limbs**

All guests with missing limbs should visit the link above and complete the Nimbus assessment. Once you have been issued with your Nimbus assessment card please visit our guest services office to be issued with tailored guidance on each individual attraction which will form their own personalised Easy Access Card.

**All assessments are completed by their partners at Nimbus**, no assessments will be completed on the day and must be done in advance. If you have any enquiries regarding the assessment process or the access card please contact Nimbus directly via this email address [info@nimbusdisability.com](mailto:info@nimbusdisability.com).

Access Bands allow the guest who is unable to use the conventional queue line to enter a ride via the ride's exit gate. Please note this is not a fast track pass, it is for ease of access only.

**THERE WILL STILL BE AN ELEMENT OF QUEUING.**

It is important that they carefully manage the issuing and use of Access Bands to ensure that the number of people using ride exit gates is kept to a minimum.

During peak periods (Weekends/School Holidays) the below attractions will operate with timing restrictions for Easy Access Users.

The Easy Access User will not be permitted to access the listed rides in less than 60-minute intervals between easy access service.

- Accelerator
- Jormungandr
- Loki
- Thor
- Jeremy Jets
- Wave Swinger
- Maelstrom
- Stormforce 10
- Troublesome Trucks
- Winston's Whistle-Stop Tours
- The Bounty Pirate Ship

- Sodor Railway

Easy Access timing restrictions do not apply to any other attractions and can be enjoyed by visiting the exit queue line at any time throughout the day; please note, there will still be an element of queuing with all attractions.